



THE OLD RAILWAY LINE

GARDEN CENTRE | RESTAURANT | FARM SHOP

Job Description

Farm Shop Assistant

Key Duties

- Serve customers with confidence and in a friendly, conversational manner
- Respond directly to customers, delivering our award winning level of customer service
- Ensure displays and housekeeping standards of the Farm Shop are kept to a very high standard
- To maintain high standards of cleanliness and a safe working environment in all areas
- To adhere to current E.H.O. legislation and recommendations
- Carry out general stock maintenance and receiving new deliveries
- Operating the till with confidence & accuracy

The key duties list is not exhaustive we require you to be flexible and carry out tasks according to the requirements of the company

Requirements

- Applicants should be pleasant and self-motivated, experience of working in a similar role is preferred
- We require you to work most bank holidays and weekends on a rota basis
- Good customer skills and the ability to deal with the public
- Able to communicate with colleagues, management and the public in the shop and over the phone
- Ability to work in a professional and confidential manner
- Well presented
- Reliability and punctuality is essential
- Lifting and manual work will be required

Working with

- You will be part of a hard working team so we require you to be able to work closely with others
- Report to the Head of Farm Shop and Garden Centre Management Team.

Rewards and Benefits

- Hourly rate in excess of minimum wage and will be reviewed based on performance
- Holiday Entitlement
- Staff Discounts
- Part uniform will be provided
- Training will be assessed and delivered as required.