



THE OLD RAILWAY LINE

GARDEN CENTRE | RESTAURANT | FARM SHOP

Job Description

Garden Centre/Retail Assistant

Key Duties

- Serve customers with confidence and in a friendly, conversational manner
- Respond directly to customers, delivering our award winning level of customer service
- Operating the till with confidence & accuracy
- Ensure displays are attractive and well stocked
- To maintain high standards of cleanliness and a safe working environment in all areas
- Carry out general stock maintenance and receiving new deliveries

The key duties list is not exhaustive we require you to be flexible and carry out tasks according to the requirements of the company

Requirements

- Applicants should be pleasant and self-motivated, experience of working in a similar role is preferred
- We require you to work most bank holidays and weekends on a rota basis
- Good customer skills and the ability to deal with the public
- Able to communicate with colleagues, management and the public in the shop and over the phone
- Well presented
- Reliability and punctuality is essential
- Lifting and manual work will be required

Working with

- You will be part of a hard working team so we require you to be able to work closely with others
- Report to the Garden Centre Management Team.

Rewards and Benefits

- Hourly rate in excess of minimum wage and will be reviewed based on performance
- Holiday Entitlement
- Staff Discounts
- Part uniform will be provided
- Training will be assessed and delivered as required.